

**Annexure A**  
**Investor Grievance Escalation Matrix for Broking and Depository Clients**

Details of	Contact Person	Address	Contact No.	Email ID
Customer Care/Client Servicing/ Back Office Executive	Tushar Shah	House No. 9, 03 <sup>rd</sup> Floor, Magnet Corporate Park, Near Zydus Hospital, S. G. Highway, Ahmedabad – 380 054.	079 6190 9563	tushar.shah@equirus.com
Head of Customer Care/Client Servicing/ Operations	Ritesh Shah	House No. 9, 03 <sup>rd</sup> Floor, Magnet Corporate Park, Near Zydus Hospital, S. G. Highway, Ahmedabad – 380 054.	079 6190 9500	ritesh.shah@equirus.com
Compliance Officer	Mahek Gandhi	House No. 9, 03 <sup>rd</sup> Floor, Magnet Corporate Park, Near Zydus Hospital, S. G. Highway, Ahmedabad – 380 054.	079 6190 9561	mahek.gandhi@equirus.com
Chief Executive Officer (CEO)/ Director	Vishad Turakhia	A-2102, A Wing, 21st Floor, Marathon Futurex, N. M. Joshi Marg, Lower Parel, Mumbai – 400 013.	022 4332 0633	vishad.turakhia@equirus.com

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Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.