

Annexure C

EQUIRUS SECURITIES PRIVATE LIMITED (DEPOSITORY PARTICIPANT COMPLAINT DATA)

Data for month ending December 2021

Sr.	Received	Carried	Received	Total	Resolved*	Pending at the end of the		Average
No.	from	forward	during	pending		month**		Resolution
		from	the					time^
		previous	month					(in days)
		month						
						Pending for	Pending for	
						less than 3	more than	
						months	3 months	
1	Directly from	Nil	0	0	N.A.	N.A.	N.A.	
	Investors							
2	SEBI (SCORES)	Nil	0	0	N.A.	N.A.	N.A.	
3	Depositories	Nil	0	0	N.A.	N.A.	N.A.	
4	Other sources	Nil	0	0	N.A.	N.A.	N.A.	
	(if any)							
	Grand	Nil	0	0	N.A.	N.A.	N.A.	
	Total							

Trend of monthly disposal of complaints

Sr.	Month	Carried forward from	Received	Resolved*	Pending**
No.		previous month			
1	April 2021	Nil	0	N.A.	N.A.
2	May 2021	Nil	0	N.A.	N.A.
3	June 2021	Nil	0	N.A.	N.A.
4	July 2021	Nil	0	N.A.	N.A.
5	August 2021	Nil	0	N.A.	N.A.
6	September 2021	Nil	0	N.A.	N.A.
7	October 2021	Nil	0	N.A.	N.A.
8	November 2021	Nil	0	N.A.	N.A.
9	December 2021	Nil	0	N.A.	N.A.

^{*} Includes complaints of previous months resolved in the current month, if any.

Trend of annual disposal of complaints

Sr.	Month	Carried forward from previous year	Received	Resolved	Pending at the
No.			during year	during year	end of the year
1	2017-18	Nil	0	N.A.	N.A.
2	2018-19	Nil	0	N.A.	N.A.
3	2019-20	Nil	0	N.A.	N.A.
4	2020-21	Nil	0	N.A.	N.A.
	Grand	Nil	0	N.A.	N.A.
	Total				

^{**} Includes total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.